



BOOKING CONDITIONS

Please read these booking conditions carefully as they incorporate the basis upon which bookings are accepted by Golf Bank Holidays.

Golf Bank Holidays puts together holiday packages but is not itself a transport, tour, event or accommodation provider. It acts only as an agent for those service providers. It is therefore important for you that you obtain and read the service providers terms and conditions applicable to the products in your package, and make sure you are aware of any exclusions or limitations of liability imposed by the service provider. Travel insurance is recommended.

Product validity: 1 April 2004- 31 March 2006.

How to book:

Select your requirements and contact us by email, phone, fax or directly at our premises. Please note that all reservations are subject to availability at the time of booking. Any verbal quote given is an estimate only of the price, which will be subject to advice on confirmation of the reservation.

Changes in prices and itineraries:

All prices are in Australian dollars (except where noted). Prices are inclusive of taxes and charges, but do not include any fees that may be imposed directly by third parties. Prices are provided as a guide only and may vary due to changes in taxes or charges or due to currency fluctuations. Please note that the price of your arrangements may change at any time up to 30 days before your departure even if you have paid all or part of the quoted price of your holiday.

If we have to change any of your arrangements for reasons beyond our control, for example if an airline changes its schedules, if a hotelier overbooks hotel accommodation or if there are any changes in applicable taxes or charges, we will notify you. If such changes result in your holiday costing more or otherwise being materially different from that originally booked, then you may cancel the holiday and we will refund any monies already paid less charges levied by suppliers.

Goods and Services Tax (GST):

All prices and charges are inclusive of Australian GST where applicable

Airfares:

All airfares are subject to availability and special conditions apply to the fares used.

Deposits and Final Payments:

Domestic bookings: A deposit of \$100.00 per person is payable within 7 days of confirmation unless otherwise notified

International Bookings:

A deposit of \$200.00 per person is payable within 7 days of confirmation unless otherwise notified

Escorted Tours:

A deposit of \$500.00 per person is payable for all escorted tours within 7 days of confirmation unless otherwise notified.

Golf Bank Holidays – A division of Golf Bank Travel Pty Ltd

Unit 2, 7 Strathaird Road, Bundall QLD 4217 (P.O. Box 8134 Gold Coast MC QLD 9726)

Licence Number: TAG1653 ABN: 90 089 711 795

Ph: 07-55703922 Fax: 07-55703380 Reservations Centre: 1800-111093
Email: info@golfbankholidays.com Web Site www.golfbankholidays.com

**Full payment requirements:**

Individual bookings - at least 30 days prior to departure unless notified at time of booking.
Escorted Tours - 60 days prior to departure. If for any reason we do not receive your balance by the due date, we reserve the right to treat your booking as cancelled and apply the appropriate cancellation charges. A deposit holds services requested but does not guarantee prices.
Late bookings are subject to full payment being received at the time of booking and full payment of any additional costs incurred for obtaining the services required.

Cancellation, alterations and refunds:

If a booking is cancelled or terminated any deposits paid will be forfeited. After final payment is made the booking will be subject to fees imposed by airlines, ground operators, hotels amounting to all or part of the cost paid.

Amendment and Document reissue fees:

After documents have been issued Golf Bank Holidays will charge a fee of \$33.00, in addition to any charges imposed by operators and suppliers. A document reissue means an alternation to an existing booking and not a transfer to another package wherein cancellation fees may apply.

Refunds:

No refund is available for cancellations after holiday has commenced or in respect of any tours, accommodation, meals or any other services not utilized.

Product descriptions:

Descriptions features are based on current information provided by hotels and suppliers. Any facilities shown as included are subject to change at any time. The standard of accommodation and other services are based on various factors, which are generally accepted as indicative of certain class, however, we do not guarantee the standard, class or fitness for purpose of that accommodation or service.

Maps and photographs:

Maps and photographs are shown for general information and may not necessarily reflect actual services provided.

Travel insurance:

We recommend that at the time of booking you consider purchasing a travel insurance policy of your choice. Cover can be obtained for such things as loss of deposit through cancellation, loss or damage to personal baggage and loss of money, medical expenses, additional expenses to cover hotel accommodation and repatriation costs to your point of origin should the holiday need to be extended or curtailed due to illness while overseas, or due to the need to return to your point of origin because of unexpected death of illness of a close relative and cancellation of transport services due to industrial action.

Health and immigration:

You should familiarise yourself with any health or visa requirements that may be applicable in the areas you intend visiting. You are responsible for all exit, entry, health and other documents required by laws, regulations, offers demands or requirements of the countries visited or transited. Each person shall carry a valid passport (for international travel) (with a least six months validity) Golf Bank Holidays cannot accept responsibility for your failure to ensure that you have correct travel information.

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**Baggage:**

Please check with the applicable airlines for full details.

Travel and accommodation:

Golf Bank Holidays is not itself a carrier, hotelier or car hire operator. The flights, cruises, rail and coach journeys, other travel and hotel accommodation, car hire and any other components included in your holiday are provided by reputable carriers and hoteliers on their own conditions. It is important to note therefore that all bookings with Golf Bank Holidays are subject to the terms and conditions and limitations of liability imposed by the various providers involved in your travel booking, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage.

Not included:

The cost interstate and intrastate travel arrangements from their home town to and from their choice of international departure city. The price of any passports and visa, items of a personal nature such as laundry, taxis, telephone calls, excess baggage charges, personal and baggage insurance, postage and cables, drinks, room service, or meals unless specified and any fees or charges payable direct by you to a third party.

Air Travel:

All bookings are subject to the general conditions of carriage of that carrier.

Booking arrangements: All bookings are subject to the acceptance of the Booking conditions on behalf of all persons named in the booking.

Limit of liability:

We do our best to make sure that your arrangements are satisfactory, however many of the goods and services offered are supplied by third parties. Golf Bank Holidays act only as an agent for those suppliers. To the extent permitted by law, Golf Bank Holidays excludes all liability for any loss or damage whatsoever that may arise in any way in connection with the offer of goods and services by Golf Bank Holidays or any third parties, or in connection with the supply of such services.

Events beyond our control:

Golf Bank Holidays does not accept any liability whatsoever for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by any events which are beyond its control including but not limited to war, civil disturbance, fire, flood, acts of God, acts of Government or any other authorities, accident to or failure of machinery of equipment or industrial action.

Destination Passenger Enquiries:

Golf Bank Holidays makes no representations as to the safety conditions of a destination. International travel advice can be obtained from various sources, including local government, local consular offices and the Australian Department of Foreign Affairs and Trade.

Please refer to our Recommended Links page for links to other websites for more information.

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